

Student Voice Meeting Minutes November 9, 2023

Meeting details

Time: 3PM

Location: SAC The Shore Club

- Start of the meeting with the members present:

Tracy Davis

Katrina Lovett

Jack Snee

Laura Martarano

Dawn Villacci

Victoria Mylott

Jacquie Greene

Christian Demushkin

Myra Lin

Mishkat Amlan

Madhabi Chakravorty

Rachel Truskinovsky

Michaelo Herring-Calvo

Peter Joyce

Alex Herz

- New Business

- ❖ Feedback from students:

- Students have requested retailers like Taco Bell and Panera Bread or an ice cream/frozen yogurt shop for the space at East Side Dining when Starbucks returns to the Melville Library.
- Students want a cafe space in East Side Dining.
- Students want wings at West Side Dining & SAC.
- Students like the broccoli cheddar soup and chicken noodle at West Side Dining.
- Students consider that the Stir-fry station adds too much sauce. They would also like to have on the go options.
- Students would like to see Hispanic food at SAC.
- Students are wondering if steak will be offered at Savor. They want the cheesecake/steak combo back.
- Dunkin' drinks are too milky. There isn't enough matcha powder in the drinks. The machines are calibrated to dispense the drink a certain way, therefore, students need to request extra matcha if they want more of it.
- Students have noticed the presence of flies by the donuts.

- Students say that the Indian food at Jasmine is very salty.
 - Students liked the chocolate bread pudding offered at the dining halls.
 - Students would like to see a rotation of ice cream toppings.
 - The rice at East Side Dining is too salty.
 - Students would like to have salmon options at the dining halls.
 - Subway has limited options - by 8 pm things begin to run out and the orders are not being made properly. Student Voice ambassadors are being asked to collect more details when students give this feedback so we can fix it.
 - SBU Eats food trucks are hard to distinguish because they are all wrapped the same.
 - Students are requesting a 250 dining dollar option instead of 500 dining dollars for next year's meal plan.
 - Subway does not usually have both types of chicken - grilled & teriyaki. When one is available the other is not. Should have both all the time like off campus Subway stores.
 - The Corner Deli menus on Nutrislice app and kiosk do not match.
 - Corner Deli also makes mistakes when students customize their orders. For example, giving the wrong lettuce that the student requests on the kiosk.
 - Students feel workers are not being trained properly and there is a language barrier when communicating with them.
 - Some students don't know where the Corner Deli is because of its hidden location. Maybe enhancing the advertising of the location would help students find the location more easily.
 - Students would like Hibachi at Jasmine all the time.
 - Students enjoyed the Korean BBQ at Roth.
 - Students complained about the slow service at Peet's. There are new people working at that location.
 - Students would like Jasmine takeout to offer cucumbers in the meals.
 - Ed at ESD does an amazing job.
- ❖ Upcoming activities: ask for more information
 - Tuesday: superfood tasting (earth bowls) East side dining.
 - Wednesday: cooking competition 1pm at Roth Thanksgiving theme menu.
 - Wednesday night: prime night at both dining halls.
 - Monday night: at Roth Special menu at Savor.
 - Friendsgiving Thursday the 11/16 at Savor.
- ❖ Welcome Tracey Davis, Human Resources Manager:

- She is in charge of student employees.
 - Flyers have been made to advertise student job openings.
 - Please contact Tracey Davis directly if there are any customer service questions or concerns.
 - Be aware that when your application is reviewed SBU Eats considers the hours you are available to work and the experience that you have.
 - Tuesday is a high demand for workplace availability.
 - Midterms and finals season are hard times for the workplace, we have the highest demand for employees.
 - All the positions and their descriptions are available in Handshake. Please spread the word about these positions.
 - Flyers will be given to Student Voice ambassadors.
- ❖ We are working on decreasing the wait time for the Stir-fry station at SAC.
 - ❖ Food trucks menus will be available on Nutrislice soon, based on location.
 - ❖ Communicate to students that the Food truck schedule is posted on Nutrislice.
 - ❖ All SBU Eats food trucks have a QR code that shows the nutrition content and ingredients present in the menu items..
 - ❖ Peet's menu in Nutrislice is not shown on Saturday and Sunday because they are closed.
 - ❖ Please contact Campus Dietitian Laura Martorano when an item isn't on Nutrislice so it can be fixed.
 - ❖ Roth has added additional staff and has improved the efficiency and the speed of the service.
 - ❖ Roth Savor will stay the same through Thanksgiving because of the great feedback.
 - ❖ Halal NY new items are being added to the menus.
 - ❖ Kosher products are being added to Delancey Street. We will be preparing in-house kosher products.
 - ❖ SAC pizza and pasta value meal prices have been lowered.
 - ❖ Thanksgiving week:
 - On Thanksgiving Day, a traditional Thanksgiving meal with all the trimmings is available at Wicked Wingz/Cocina Fresca with a dine-in menu from 11am to 2pm.
 - The Emporium will be open from 11am-3pm on Thanksgiving Day.
 - ❖ **Our next meeting will be Friday, November 17 at West Side Dining at 12pm.**

3:54PM

- Adjournment